

Summary of the  
**WASHINGTON & NORTHERN  
ORANGE COUNTIES  
REGIONAL RESPONSE  
COMMAND CENTER  
(WNOC-RRCC)**

## **WHO WE ARE**

WNOC-RRCC is a unified regional response of local community wellness and support services formed to provide emergency protective measures during and after the COVID-19 pandemic. Our goal is to save lives by reducing hospital surge and ensure the safety of Central Vermont's vulnerable populations and communities. We will achieve these objectives by providing non-critical, but essential social services to municipalities, organizations, and individuals in need, including but not limited to providing or securing food, shelter, information, medical supplies, transportation, volunteers, etc.

Currently, involved parties include staff and volunteers from Capstone Community Action, Downstreet Housing & Community Development, the Vermont Department of Health, and involvement from THRIVE partners.

## **WHY WE EXIST**

The breadth and complexity of COVID-19 has created an overwhelming demand for our state support systems. WNOC-RRCC has been formed to act as the county-level response center to assist in the coordination and action of local efforts to support vulnerable populations during this viral pandemic.

Vulnerable populations are defined as:

- Homeless
- Seniors
- Foster children and families
- People with disabilities
- Community member with mental health challenges
- Families with essential workers with childcare needs
- Families and individuals who are experiencing financial distress
- Mental health at risk
- Geographical sites: Congregate settings (group homes), Individual homes, Apartment complexes, private or nonprofit managed, Foster homes, Recovery sites, Shelters, I/Q sites, Medical surge sites

We encourage all entities concerning these vulnerable populations to be in contact with WNOC-RRCC. We exist to support you in your endeavors during this pandemic.

# OUR MISSION

Support vulnerable populations to reduce hospital surge and ensure their health and wellness.

# OUR SERVICE AREA

Our region of focus mirrors Central Vermont Medical Center's service area which includes Washington County & the Northeast region of Orange County, including the communities of Brookfield, Orange, Washington, and Williamstown.

# A LIST OF WAYS WE CAN HELP YOU SAVE LIVES AND PROTECT PUBLIC HEALTH AND SAFETY

Please note that this list is not all-inclusive and offered as examples:

- Coordinate needs and actions between state, municipal, and grassroots efforts
- Assist in locating, procuring, and preparing facilities
- Procuring resources and supplies
- Conduct and assist with regional and localized logistics
- Connect with and manage community volunteers
- Mobilize volunteers and transportation
- Support those in isolation
- Provide training for volunteers
- Provide medical and safety advice
- Dissemination of information to the public to provide warnings and guidance about health and safety hazards using various strategies, such as flyers, public service announcements, or newspaper campaigns

# OUR STATUS AS OF MARCH 26

WNOC-RRCC officially became active on Monday, March 23 after an initial week of planning. We are continuing to build our structure and establish processes, but encourage you to reach out in the interim if you have needs or feel you can assist. We will continue to update you regularly on our developments.

# WHO TO CONTACT

WNOC-RRCC is currently requesting volunteers and will be managing an active volunteer list to deploy as community needs arise. **For volunteer related inquiries, please contact Allison Levin, [communityharvestvt@gmail.com](mailto:communityharvestvt@gmail.com).**

**We are currently developing a call center to accept requests for support and will notify you when this is available.**

**All other inquiries, please direct them to: Jaclyn Holden, Deputy Liaison Officer, [jhphconsulting@gmail.com](mailto:jhphconsulting@gmail.com).**